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Mail Stop: RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

On Sept. 16, 2005

TOWNSEND and TOWNSEND and CREW LLP

By: Julie Taylor Clough

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Alan Ballard

Application No.: 10/035,413

Filed: December 28, 2001

For: CUSTOMIZATION OF
IMMEDIATE ACCESS AND HOTKEY
FUNCTIONALITY IN AN INTERNET
APPLICATION USER INTERFACE

Customer No.: 51206

Confirmation No. 3118

Examiner: Pitaro, Ryan F.

Technology Center/Art Unit: 2174

AMENDMENT

Mail Stop: RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In conjunction with the RCE submitted herewith, and in response to the Final Office Action mailed June 16, 2005, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 18 of this paper.